

LICENSING ACT 2003 HEARING @ 6th OCTOBER 2015 @1700HRS

APPLICATION FOR THE REVIEW OF A PREMISES LICENCE

1. Premises:

Club 20
20 Hosier Street
Reading
RG1 7JL

2. Applicants Requesting Review:

Thames Valley Police

3. Grounds for Review

Thames Valley Police submitted an application for the review of a premises licence for the premises stated above on 13th August 2015. The application details that the premises has been breached the conditions on its premises licence in relation to the provision of door supervisors and the use of the Club Scan device within the premises to carry out age verification. Breaches of conditions on an authorisation is contrary to Section 136 of the Licensing Act 2003.

Further, the application states that the premises has breached Section 141 of the Licensing Act which deals with the sale of alcohol to persons who are intoxicated; Section 145 which deals with unaccompanied children that are prohibited from certain premises and Section 146 which deals with the sale of alcohol to children. These incidents are detailed within the review paperwork. Appendix B and C of the review paperwork also state that a significant amount of incidents requiring police intervention have taken place at the premises which have undermined the prevention of crime and disorder licensing objective.

The review application served by the Thames Valley Police seeks a modification of the conditions contained on the premises licence and a two month suspension to allow them to be implemented.

4. Date of receipt of application: 13th August 2015

A copy of the review application received is attached as *Appendix I*

5. Date of closure of period for representations: 10th September 2015

6. Representations received:

No representations have been received.

A plan showing the location of the premises (in black) and surrounding streets is attached as *Appendix II*.

7. Background

The premises is located in Hosier Street which is a road that comes off St Mary's Butts. The premises is within the Council's Cumulative Impact Area.

The Premises Licence Holder is stated as: Bar Mango Ltd

The Designated Premises Supervisor is stated as: Emma Wilson

The premises currently has the benefit of a premises licence for the activities and hours detailed below: *A copy of the current licence is attached at Appendix III*

The times the licence authorises the carrying out of licensable activities

Hours for the Exhibition of Films

Monday	from 1100hrs until 0400hrs
Tuesday	from 1100hrs until 0400hrs
Wednesday	from 1100hrs until 0400hrs
Thursday	from 1100hrs until 0400hrs
Friday	from 1100hrs until 0400hrs
Saturday	from 1100hrs until 0500hrs
Sunday	from 1100hrs until 0400hrs

On the second Saturday morning of every month (i.e the morning continuing on from Friday night trade) until 0500hrs

Hours for Indoor Sports

Monday	from 1100hrs until 0400hrs
Tuesday	from 1100hrs until 0400hrs
Wednesday	from 1100hrs until 0400hrs
Thursday	from 1100hrs until 0400hrs
Friday	from 1100hrs until 0400hrs
Saturday	from 1100hrs until 0500hrs
Sunday	from 1100hrs until 0400hrs

On the second Saturday morning of every month (i.e the morning continuing on from Friday night trade) until 0500hrs

Hours for the Performance of Live Music

Monday	from 1100hrs until 0400hrs
Tuesday	from 1100hrs until 0400hrs
Wednesday	from 1100hrs until 0400hrs
Thursday	from 1100hrs until 0400hrs
Friday	from 1100hrs until 0400hrs
Saturday	from 1100hrs until 0500hrs
Sunday	from 1100hrs until 0400hrs

On the second Saturday morning of every month (i.e the morning continuing on from Friday night trade) until 0500hrs

Hours for the Playing of Recorded Music

Monday	from 1100hrs until 0400hrs
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Tuesday	from 1100hrs until 0400hrs
Wednesday	from 1100hrs until 0400hrs
Thursday	from 1100hrs until 0400hrs
Friday	from 1100hrs until 0400hrs
Saturday	from 1100hrs until 0500hrs
Sunday	from 1100hrs until 0400hrs

On the second Saturday morning of every month (i.e the morning continuing on from Friday night trade) until 0500hrs

The extra hour for recorded music on Saturday (Sunday morning) between 0400hrs and 0500hrs shall only be played indoors.

Hours for the Performance of Dance

Monday	from 1100hrs until 0400hrs
Tuesday	from 1100hrs until 0400hrs
Wednesday	from 1100hrs until 0400hrs
Thursday	from 1100hrs until 0400hrs
Friday	from 1100hrs until 0400hrs
Saturday	from 1100hrs until 0500hrs
Sunday	from 1100hrs until 0400hrs

On the second Saturday morning of every month (i.e the morning continuing on from Friday night trade) until 0500hrs

Hours for anything similar to Live Music, Recorded Music & Performance of Dance

Monday	from 1100hrs until 0400hrs
Tuesday	from 1100hrs until 0400hrs
Wednesday	from 1100hrs until 0400hrs
Thursday	from 1100hrs until 0400hrs
Friday	from 1100hrs until 0400hrs
Saturday	from 1100hrs until 0500hrs
Sunday	from 1100hrs until 0400hrs

On the second Saturday morning of every month (i.e the morning continuing on from Friday night trade) until 0500hrs

Hours for the Provision of Late Night Refreshment

Monday	from 2300hrs until 0400hrs
Tuesday	from 2300hrs until 0400hrs
Wednesday	from 2300hrs until 0400hrs
Thursday	from 2300hrs until 0400hrs
Friday	from 2300hrs until 0400hrs
Saturday	from 2300hrs until 0500hrs
Sunday	from 2300hrs until 0400hrs

On the second Saturday morning of every month (i.e the morning continuing on from Friday night trade) until 0500hrs

Hours for the Sale by Retail of Alcohol

Monday from 1100hrs until 0400hrs
Tuesday from 1100hrs until 0400hrs
Wednesday from 1100hrs until 0400hrs
Thursday from 1100hrs until 0400hrs
Friday from 1100hrs until 0400hrs
Saturday from 1100hrs until 0430hrs
Sunday from 1200hrs until 0400hrs

On the second Saturday morning of every month (i.e the morning continuing on from Friday night trade) until 0430hrs

Opening Hours

Hours the Premises is Open to the Public

Monday from 1100hrs until 0430hrs
Tuesday from 1100hrs until 0430hrs
Wednesday from 1100hrs until 0430hrs
Thursday from 1100hrs until 0430hrs
Friday from 1100hrs until 0430hrs
Saturday from 1100hrs until 0530hrs
Sunday from 1100hrs until 0430hrs

On the second Saturday morning of every month (i.e the morning continuing on from Friday night trade) until 0530hrs

8. Licensing Objectives and Reading Borough Council's Licensing Policy Statement

In determining this application the Licensing Authority has a duty to carry out its functions with a view to promoting the four licensing objectives, which are as follows:-

- the prevention of crime and disorder;
- public safety
- the prevention of public nuisance
- the protection of children from harm

In determining this application the Licensing Authority must also have regard to the representations received, the Licensing Authority's statement of licensing policy and any relevant section of the statutory guidance to licensing authorities.

9. Power of Licensing Authority on the determination of a Review

In determining the application the sub-committee can take such of the steps as it considers reasonably necessary for the promotion of the licensing objectives, which are:

1. take no further action
2. to issue formal warnings to the premises supervisor and/or premises licence holder
3. modify the conditions of the licence (including, but not limited to hours of operation of licensable activities)
4. exclude a licensable activity from the scope of the licence

5. remove the designated premises licence supervisor
6. suspend the licence for a period not exceeding three months
7. revoke the licence.

Where the sub-committee takes a step mentioned in 3 or 4 it may provide that the modification or exclusion is to have effect for a period not exceeding three months or permanently.

Amended Guidance issued under section 182 of the Licensing Act 2003 March 2015

Representations from the Police

9.12 In their role as a responsible authority, the police are an essential source of advice and information on the impact and potential impact of licensable activities, particularly on the crime and disorder objective. The police have a key role in managing the night-time economy and should have good working relationships with those operating in their local area.

The police should be the licensing authority's main source of advice on matters relating to the promotion of the crime and disorder licensing objective, but may also be able to make relevant representations with regard to the other licensing objectives if they have evidence to support such representations. The licensing authority should accept all reasonable and proportionate representations made by the police unless the authority has evidence that to do so would not be appropriate for the promotion of the licensing objectives. However, it remains incumbent on the police to ensure that their representations can withstand the scrutiny to which they would be subject at a hearing.

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand, please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I, **Mike King** on behalf of the Chief Constable of Thames Valley Police,

(insert name of applicant)

apply for the review of a of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable).

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description

Club20
Hosier Street

Post town Reading

Post code (if known) RG1 7JL

Name of premises licence holder or club holding club premises certificate (if known)

Bar Mango Limited

Number of premises licence or club premises certificate (if known)

LP2001744

Part 2 – Applicant details

I am

Please tick ✓ yes

- | | |
|---|-------------------------------------|
| 1) an interested party (please complete (A) or (B) below) | <input type="checkbox"/> |
| a) a person living in the vicinity of the premises | <input type="checkbox"/> |
| b) a body representing persons living in the vicinity of the premises | <input type="checkbox"/> |
| c) a person involved in business in the vicinity of the premises | <input type="checkbox"/> |
| d) a body representing persons involved in business in the vicinity of the premises | <input type="checkbox"/> |
| 2) a responsible authority (please complete (C) below) | <input checked="" type="checkbox"/> |
| 3) a member of the club to which this application relates (please complete (A) below) | <input type="checkbox"/> |

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Application

Mr

Mrs

Miss

Ms

Other title
(for example, Rev)

Surname

First names

Please tick ✓ yes

I am 18 years old or over

Current address

Post Town

Postcode

Daytime contact telephone number

E-mail address

(optional)

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address

Thames Valley Police
Thames Valley Police Headquarters South
Oxford Road
Kidlington
OX5 2NX

Telephone number (if any)

01865 846597

E-mail address (optional)

licensing@thamesvalley.pnn.police.uk

This application to review relates to the following licensing objective(s)

Tick one or more boxes ✓

- | | |
|---|--|
| 1) the prevention of crime and disorder | <input type="checkbox"/> <input checked="" type="checkbox"/> |
| 2) public safety | <input type="checkbox"/> <input checked="" type="checkbox"/> |
| 3) the prevention of public nuisance | <input type="checkbox"/> <input checked="" type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/> <input checked="" type="checkbox"/> |

Please state the ground(s) for review (please read guidance note 1)

Probable Breaches of Section 141 evidenced by the Reports on the Level of Intoxication.

A Contravention of Section 145 of the Licensing Act 2003 relating to Sales of Alcohol to a person under the age of eighteen.

A Contravention of Section 146 of the Licensing Act 2003 relating to the admission to the premises to person under the age of eighteen.

A Breach of Condition 2 of the agreed Condition with TVP on 9th December 2012 relating to the provision of Door Staff.

A Breach of Condition 4 of the agreed Condition with TVP on 9th December 2012 in relation to the None Availability of the Clubscan Device.

Please provide as much information as possible to support the application (please read guidance note 2)

Thames Valley Police (TVP) as a responsible authority under the Licensing Act 2003 and under the objectives for the Prevention of Crime and Disorder and Public Safety, make an application for the review of Premises Licence No. LP001329, Zeus, Hosier Street, Reading, RG1 7JL.

On 10th October 2014 it became necessary to write to the venue formally requesting some outstanding CCTV footage which was required following incidents both inside and outside the venue. In addition, the door book was requested. The letter also raised concerns over a promotion that was due to take place at the premises during the forthcoming weekend. In addition the letter draws to the attention of the Designated Premises Supervisor (DPS) that the Clubscan identification device was not working and allegedly had not done so for some considerable time. **Please see Appendix A.**

On Wednesday 12th November 2014 TVP held a meeting with Mr Mursaloglu the Premises Licence Holder (PLH), Mr Adonis Daniel, the Solicitor for Mr Mursaloglu and Ms Sarah Saunders, the Security Representative for Mr Mursaloglu. Notes of the meeting were taken. **Please see Appendix B.**

During the meeting the recent history of the premises was discussed in terms of the number and type of incidents particularly, but not exclusively; intoxication, drugs and issues with the doorstaff which had been experienced at the premises by way of a review of the GEN40 Reports received concerning the premises. **Please see Appendix C.**

A revised set of proposed licence conditions was presented to Mr Mursaloglu and they were each individually reviewed. Following this it was recommended to Mr Mursaloglu to take the document away with him for discussion with his colleagues.

Please see Appendix D.

Concerns were also raised as to the competency of Ms Saka Muhrova, the DPS, who had been at the heart of some of the incidents that have occurred at the premises through poor management. Examples cited were; the overruling of decisions taken by the door staff, lack of openness with attending Police Officers etc. The response was that the situation with regard to Ms Muhrova would be examined.

Mr Mursaloglu was asked how long it would be before he could respond to the document. Mr Daniels advised that he would respond by Friday the 14th November 2014. One of the proposed conditions was the introduction of a Dispersal Policy. TVP advised that it already had such a policy and offered to email it to Mr Daniels which was agreed. **Please see Appendix E.**

On 17th November 2014 Mr Daniels emailed TVP with the response to the proposed new conditions. He advised that his client would be more than happy to accept the proposed conditions with exceptions to the ones relating to the door staff requirement; the last entry time, and the turning down of the recorded music to background level at 02.00 a.m. He also advised that steps were in place to remove the current DPS. **Please see Appendix F.**

On 16th December 2014 an informal meeting with Mr Mursaloglu, Mr Payne, the Barrister for Mr Mursaloglu and TVP was held at the premises with a view to finalising the detail surrounding the three outstanding proposed conditions. The stumbling points were discussed and it was agreed that there would be a response as soon as possible. To date no response has been received.

On 3rd January 2015 TVP received information that the management had reviewed the number of door supervisors required and had reduced this number from five to three thereby putting the safety of the public at risk, for example, by having two door staff on the front door and only one inside.

If there had been an incident inside the venue then potentially the door would have been left unmanned and thus exposed. **Please see Appendix G1.**

Historically, it can also be evidenced through GEN40 reports submitted by attending officers, that further incidents have taken place where there have been a reduced number of door supervisors thereby putting members of the public at risk. Please see Appendices G2, G3 and G4.

There is a condition on the Premises Licence, in Appendix 2, stating the requirement for the ratio of door supervisors to customers. The doorbook, throughout, has not been completed in a manner depicting the accurate number of customers in the venue at any one time whilst the premises have been open to the public.

It is accepted that there is no specific condition requiring the use of a doorbook. However, to accurately comply with the supervisor/customer ratio condition, TVP are of the opinion that the use of such a book, or equivalent, would be the only generally accepted method of evidencing compliance with this condition.

Given this, it can only be assumed that on the days shown in the analysis of the doorbook the maximum capacity of the venue, on those days, is calculated given the number of door supervisors employed on that particular day.

Therefore, assuming this, the appendix shows that the number of door supervisors booked on duty is correct, and the corresponding number of customers on each day is also correct. An analysis of these numbers has concluded that if these numbers are accurate TVP would call into question whether or not this condition is being complied with. **Please see Appendix H.**

On 6th January 2015 a telephone call was made by TVP to Mr Payne requesting an update on the discussions held on 16th December 2014. Mr Payne advised that he would pen a response by the end of the week as he had got caught up in something. There has been no response to date.

On 8th January 2015 TVP received an email from Mr Jon Payne on behalf of Mr Mursaloglu advising that he had finished drafting a dispersal policy and was awaiting some feedback from the premises. **Please see Appendix I.**

On 16th January 2015 an email was sent to Mr Payne requesting an update on the DPS removal situation. Mr Payne advised that Ms Muhrova would be removed as a member of staff as of 17th January 2015. **Please see Appendix J.**

However, on 26th January 2015, ten days later, a Temporary Event Notice (TEN) was received by TVP signed by Ms Sarka Muhrova. The TEN was for an event on 7th February 2015 to which TVP objected and a counter notice was served by Reading Borough Council (RBC). The TEN was later re-submitted by Mr Mursaloglu however, it was objected to by RBC and later withdrawn.

Please see Appendix K1, K2 and K3.

On Tuesday 3rd February 2015 a further, brief, meeting took place between TVP, Mr Mursaloglu, Ms Maria Wilson, an associate of Mr Mursaloglu, and Mr Joseph Borg, the new DPS. It transpired that Mr Borg had an incomplete knowledge of the situation prior to his appointment as the new DPS. It was explained to him that the premises had caused TVP some considerable difficulty in the way it was being managed.

It was explained to him that a new set of licence conditions had been proposed to the PLH and despite several approaches made to his Barrister, the three issues under discussion were still outstanding and if no movement had been made on them by 6th February 2015, TVP would have to give consideration to submitting the papers for a review of the Premises Licence. Mr Borg was advised that in order to clarify the situation he should contact Mr Mursaloglu's Barrister.

On 7th February 2015 a sixteen year old female and her boyfriend were found in a highly intoxicated state walking along Gun Street towards the Purple Turtle. It transpired that they had been drinking in Zeus Nightclub where they had both managed to consume a large quantity of alcohol and admitted to taking MDMA.

Following a search by a female officer it was established that the female had used another person's passport as a form of ID and she did not look anything like the female depicted in the document. According to her boyfriend the passport was hardly looked at by the doorstaff. The reporting officer advised in his GEN40 report that the drunk female admitted to being sixteen but looked only fourteen. **Please see Appendix L.**

On 17th April 2015 an email was sent by TVP to the manager of the venue requesting Mr Borg's email address. On receipt of this an email was sent to Mr Borg requesting an update as to the status of his ownership of the premise. On 19th April 2015 an email was received from Mr Borg advising that all the documentation would be complete by the end of April 2015 and copies would be sent to TVP. Nothing has been received. **Please see Appendix M1, M2 and M3.**

On 11th May 2015 a further email was sent to Mr Borg requesting an update as to the status of the premises. On 18th May 2015 a response was received from Mr Borg advising that he will keep TVP up to date, and that the venue would be closing for two weeks in June for a minor refurbishment. **Please see Appendix N.**

On 30th May 2015 a GEN40 report was submitted advising of two separate incidents with underage consumption of alcohol within the premises. The first involved a female who was kicked out by the door supervisors and handed to the Police to deal with. (Please note the word SUE in the middle line of the last paragraph in the Appendix is meant to read USE). The second involved a young male who was later involved in an altercation in Friar Street. **Please see Appendix O.**

On 12th June 2015 TVP received a telephone call from Mr Borg advising that as of 15.59 p.m. he had resigned as the DPS for the premise and that a text had been sent to the PLH to that effect. A request was made that as soon as possible an email should be sent to TVP formally advising of his resignation. **Please see Appendix P.**

TVP attended the premise in order to make contact with the General Manager (GM). The GM permitted entry to the venue where the email from Mr Borg, received earlier, was handed to her. When the contents of the email had been read the GM was advised that the premises could open but only for the sale of soft drinks and all alcohol should be removed from public view otherwise an offence would be committed if members of the public were to be admitted to the club.

Telephone calls were made back and forth between the GM, Mr Borg and Mr Mursaloglu to a point where Mr Borg requested to speak to the Police where he advised that he had spoken with the PLH and that he would remain as the DPS and was withdrawing his resignation for the weekend.

He was advised that he must send an email to TVP reversing his resignation. He was also told that there had been some considerable wastage of Police time in what was a simple management issue that could have been resolved with the use of emails. Once the email from Mr Borg was received a telephone call was made to the GM where she was advised that all was in order for the weekend. **Please see Appendix Q.**

During the visit to the premises the GM was advised on two separate occasions that the premise licence was to be reviewed. Either out of dismissal or not hearing no contact was made to TVP to establish the circumstances surrounding the decision to review the Premise Licence.

In addition, to date, no contact has been made with TVP in relation to the proposed conditions put forward in the meeting on 12th November 2014. TVP feel that they are proportionate in that they support the four licensing objectives and formalise what is somewhat a sparse set of conditions, which are not too specific in their content.

On 4th July 2015 a GEN40 report was submitted in relation to a serious public order incident following what was later described as an R and B night at the venue. What began as a domestic violence incident resulted in the whole of the club being dispersed onto Hosier Street where there were between fifty and sixty persons present.

There were around thirty persons attempting to prevent officers controlling the situation and various persons were attempting to prevent officers affecting arrests. **Please see Appendix R.**

On 10th July 2015 a GEN 40 report was received regarding the officers interaction with the new door supervisors and the dispersal of the customers when the venue closes. **Please see Appendix S.**

On 11th July 2015 TVP attended the premises and met with the GM and her Head of Security. On entering the premises it was noticed that a complete alteration of the interior had taken place. It was pointed out to the GM that TVP had received no formal notification of an application for such an alteration. The GM advised that Mr Mursaloglu had said that as no walls were coming down it was alright.

TVP pointed out that the change certainly had implication for the Fire Service if they were to attend an emergency as the plan they had of the interior of the venue was not accurate and potentially could have consequences for their safety. The GM advised that that was never thought of. She was advised to contact the Council's Licensing Department for advice where she was advised that the works required an application for a variation to the premises licence.

This demonstrates the degree the lack of thinking and responsibility of the premises licence holder in conducting his business in a manner that is safe for not only members of the public but officers of the other blue light services.

On 17th July 2015 it was found necessary to issue a Notice under Section 19 of the Criminal Justice and Police Act 2001 for the continual failure by the Premises Licence Holder to have the Clubscan device in proper working order. **Please see Appendix T.**

In reference to breaches of the licence conditions, which are evidenced within the documentation, a full copy of the Premises licence is enclosed. **Please Appendix U.**

TVP have demonstrated an inordinate amount of patience in supporting the venue during these discussions from start to date and are frustrated that the PLH has decided to discontinue contact with TVP. Therefore TVP have no option but to invoke its enforcement policy in order to ensure that a busy Town Centre Night Club is a fit and proper venue for members of the public to enjoy.

TVP have looked at the steps open to the Sub-Committee and considered them in isolation:

a. To modify the conditions of the Premise Licence.

- **TVP have produced a set of conditions which are proportionate in that they support the licensing objectives which in essence had been accepted by the PLH but with some dispute on three of them that couldn't be resolved.**

b. To suspend the licence for up to a maximum of three months.

- **TVP are requesting a two month suspension of the premise licence in order that there is a clear understanding of the proposed conditions and that a clear managerial regime is established which permits the running of a licensed premise in a safe and responsible manner.**
- **There has been a recent change to the DPS which has not been contested by TVP.**
- **TVP are not seeking the removal of the current DPS so long as the current licence conditions and the proposed licence conditions are complied with.**
- **Revocation of the premises licence is an option but TVP are only requesting a suspension in order that the proposed condition are added to the premises licence and are clearly understood by the management of the premises.**

Appendices

- Appendix A. A copy of a letter dated 10th October 2014 sent to Ms Muhrova.
- Appendix B A copy of the notes taken at a meeting held at Reading Police Station on 12th November 2015.
- Appendix C Copies of the GEN 40 reports discussed in the meeting received from 1st January 2014 to 25th April 2015.
- Appendix D A copy of the proposed Premise Licence conditions presented at the meeting 12th November 2014.
- Appendix E A copy of the Dispersal Police offered by TVP and sent to Mr Payne.
- Appendix F A copy of the response dated 17th November 2015 from the legal representative for Mr Mursaloglu regarding the proposed Premise Licence conditions.
- Appendix G1 G2, G3 & G4 Copies of four Reports outlining the level of Door Supervisors.
- Appendix H An analysis of the Door Supervision to Customer Ratio.
- Appendix I A copy of an email dated 8th January 2015 from Mr Payne the legal representative for Mr Mursaloglu regarding a dispersal policy.
- Appendix J A copy of an email dated 16th January 2015 sent to Mr Payne requesting an update on the status of Ms Muhrova.
- Appendix K1 K2, K3 & K4 A copy TEN submitted by Ms Muhrova and subsequent submissions.
- Appendix L A copy of an MG11 Witness Statement dated 13th February 2015 from PC975 Lampard regarding incidents involving underage sales of alcohol in the venue. Together with the original GEN40 Report.
- Appendix M1 A copy of an email dated 17th April 2015 from TVP requesting Mr Borg's email address.
- Appendix M2 A copy of an email dated 17th April 2015 sent to Mr Borg requesting the state of play as to the ownership of the venue. A copy of the response from Mr Borg dated 19th April 2015.
- Appendix N A copy of a further email sent to Mr Borg on 11th May 2015 requesting an update with regards to the premise. A copy on an email dated 18th May 2015 received from Mr Borg.
- Appendix O A copy of a GEN 40 Report dated 30th May 2015 concerning two separate instances of underage sales of alcohol.
- Appendix P A copy of an email dated 12th June 2015 from Mr Borg advising that he had tendered his resignation in respect of his position as DPS.
- Appendix Q A copy of an email dated 12th June 2015 from Mr Borg advising that he was withdrawing his resignation as the DPS.
- Appendix R A copy of an email dated 5th July 2015 received regarding an R & B night with the officers GEN 40 Report attached.
- Appendix S A copy of a GEN 40 Report dated 10th July 2015 in relation to the opening night following a re-branding.
- Appendix T A copy of a Section 19 Notice served on the premises in relation to the Clubscan device.
- Appendix U A copy of the Premises Licence.

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Please tick ✓ yes

Have you made an application for review relating to this premises before

If yes please state the date of that application

Day	Month	Year

<p>If you have made representations before relating to this premises please state what they were and when you made them</p>

Please tick ✓ yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant’s solicitor or other duly authorised agent (please read guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature	<i>Mike King</i>
Date	13 August 2015
Capacity	TVP Licensing Officer

Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 5)	
Post town	Post code
Telephone number (if any)	

If you would prefer us to correspond with you using an e-mail address, your e-mail address (optional)

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application



THAMES VALLEY POLICE

READING LPA
Abbey With Battle Neighbourhood

Ms S Muhrova
Zeus Bar
Hosier Street
Reading
Berkshire

Keith Stacey
Neighbourhood Inspector
Reading Lpa

Reading Police Station
Castle Street
Reading
Berkshire, RG17TH.

Tel: 101
Fax:
keith.stacey@thamesvalley.pnn.police.uk
www.thamesvalley.police.uk

10 October 2014

Dear Ms Muhrova

Please receive this letter as a formal request from the Thames Valley Police for the production of CCTV footage from all cameras in the premise for the following dates and times:-

Saturday 4th October 2014, 0230 – 0415

Sunday 5th October 2014, 0300 – 0415

Also we are requesting the door book covering both dates and you will need to contact the Council for a replacement book once this has been provided to us.

The above requests are made as Police are currently investigating issues of disorder both inside and outside of your venue throughout the previous weekend, and also concerning serious issues of crowd control outside of the premise caused by your customers.

Also we have serious concerns over the promotion you are running this Friday and the ability of your venue, security and management to control your client base

It has been proven as of last week that our historical concerns regarding serious crowd control and disorder issues caused by your venue are not unfounded, and we would recommend you seriously consider either withdrawing the promotion or closing the venue this weekend. We suggest this would enable you to look at future strategies which can be put into place to ensure the future safety of members of the public coming into the town and visiting your venue.

Please be reminded of your obligations within the Licensing act as to the objectives relating to the prevention of crime and disorder as well as that of public safety.

I must further draw your attention to condition 7 of page 8 on your License relating to crime and disorder which requires the provision of a risk assessment for "high risk" events 7 days prior to the commencement of the event. A risk assessment for this weekend's promotion has not been provided.

Finally please see condition 4 from page 9 of the License as agreed with Thames Valley Police on 30/06/2010, relating to the provision of a clubscan device. Current intelligence suggests that the system has been out of working order for many months, if not years. This alone in itself negates the caveat of the condition which allows the venue to operate if "the device is not working through no fault of the premises licence holder provided that arrangements are made for the club scan device to resume working at the earliest opportunity"

Serving with Pride and Confidence

We strongly urge you to adhere to our recommendations within this letter and confirm that if you operate this weekend without the following conditions mentioned above being complied with; then as the Licence conditions are in breach action will be taken.

Yours sincerely

KEITH STACEY

10 OCTOBER 2014

Confidential
Page 1

**Licensing Meeting for Zeus Night Club, Hosier Street, Reading
Ground Floor Conference Room (G39), Reading Police Station
12 November 2014, 11am**

Present: PC Simon Wheeler
Adonis Daniel, Solicitor Zeus Night Club
Kenan Mursaloglu Zeus Night Club
Sarah Saunders Zeus Night Club
Mike King, Licensing Officer TVP
Maria Saltrese, Notes

Apologies: None

Item 1

Welcome and Purpose of Meeting

Simon Wheeler welcomed to the meeting. Introductions were done.

Simon advised he believes this will be a straightforward meeting regarding licensing and premises'. Simon reviewed the process and history of meetings that have been held with the Club. The first tier stages have been progressed and we are now in the final tier.

We are going to put forward measures to address the issues and if possible we can agree today. If more time is needed, 48 hours to come to an agreement will be given. After 48 hours, the Council Licensing Committee will need to adjudicate between us.

Mike King advised the review of the premises is the last resort. We are not at that stage yet and hope to come to an agreement instead advised Simon Wheeler.

Item 2

Review of Issues

Simon asked about seizing a door book, 4 and 5 October Incident. When looking through the book, there was one gentleman who does not work regularly, Sevan Kamack, door book start 3 August 2013 and seized on 4 October. He is signed in 33 times during this period. Who was he employed by? Sarah advised there was a dual employment. We inherited the contact last September. He worked for us then he left. When Ahmed left Zeus Sevan came in. There would have been a gap in the door log when he (Sevan) left.

12/10/13 he works solidly. Then gap until May 2014 advised Simon. Who employed him after that time? Simon asked.

We employed him through the company and he worked for us, then he left about 6-7 months. Then we didn't have doorman at the door and we asked him to do this and it was a short time maybe 2 weeks. There was a misunderstanding and he left advised Kenan. Simon confirmed that accounts for the time period.

If a door supervisor is applied for a venue, a member of the venue has to have a relevant SIA accreditation. During the period, who at the venue had the correct SIA badge? Simon asked. He told us he had the license advised Kenan. 30 May – 28 of June are the dates we are asking about Simon asked. Who had the SIA badge at that time? Simon asked Kenan said he couldn't confirm it now.

Ahmet Unlucomert: Kenan advised he is a bar manager. He was given an SIA badge back advised Simon and he signs in on 8 occasions. Simon gave dates listed in book. Sarah advised he may have signed himself in as the duty manager and he was not paid or engaged by us. Who at the venue was providing the badge to allow him to be employed at that capacity asked Simon. He was controlling the bar and he maybe, not sure, if the door staff didn't turn up he might have done it. Simon showed the log which included the signing of his name and number. Adonis advised we do not know when the document was signed. Simon reviewed the signing along with others in the book. Simon offered the book to be reviewed by Sarah, Kenan and Adonis.

Simon Wheeler reviewed document entitled 'Zeus Chronology' starting 6th August 2012. Kenan confirmed dates he took over Zeus as some of the dates were not in this time period. Simon confirmed the letter and information would have been held by the Club previous owner to new owners. September/October 2013 is when we took over confirmed Sarah. Simon also included Risk Assessments that were done during this period. Simon also reviewed emails from inspectors who raised issues with Zeus and police (as referenced in the chronology). Simon asked about the control with regard to who is making decisions and why it does not get done. Facebook pages shown by Simon to Sarah, Kenan and Adonis – in relation to alcohol use and promotion.

Drunk in Love Promotion:– Selling and supplying alcohol promotion licensing guideline which started on 6 April 2010 was reviewed by Mike King. The facebook page was shown by Simon for this promotion.

Simon asked for history of those banned from working on doors. Sarah gave a brief overview of issues and recently Mr. Francis and his friends have caused problems including serious injury to someone's head. They have caused problems in other Reading venues and we put a ban on them. The previous head door staff at the Purple Turtle let them in. They did not go to the others though. Mr. Francis also demanded money and threatened a door supervisor. This supervisor was moved due to his safety and went to work in Oxford. It puts undo stress on the venue which we do not want. We have dealt with the Turtle's supervisor who is no longer employed as of last week.

What support have you had from Zeus with regard to bans? Simon asked Sarah. Ginge and his lot have not created a massive problem in the venue and it was only recently they were banned and it was enforced. Mr. Francis – his ban was ignored and we brought in our head door supervisor – I provided you the minutes of that meeting. The new supervisor is paid by the venue but we manage him and is employed by us. The week before he was due to start, I went to the venue and we were going to do 100% search (soft launch). We went down through it – including dress code and searching and told them it would be a full policy next week. They were to advise the customers no ID no entry the next week as well. He got upset and agitated when asked about being searched. He emptied his pockets on the table and no one could touch him. He left the venue and was allowed back in and threatened the supervisor. We felt it was best to get the door supervisor out of the way – he is no longer in Reading so he does not have to go through this again.

2 September meeting – reviewed notes by Simon. Simon asked for confirmation regarding who is and who is not employed by Sarah's company. Sarah advised we get our staffing quota from Zeus but sometimes the planning isn't there. Sometimes we get a staffing order and get a request for more door staff at night (10pm/midnight). The quality of door supervisors will go down and then we have to look at who else we can redeploy in other areas. The nights that have been busier than anticipated and we have people from other venues but they are not part of us and not paid by us. We have door supervisors working under our banner but not ours and this is an issue for us.

Adonis left the meeting for a short period to take a phone call.

Latest meeting 7th of October – reviewed by Simon.

Adonis returned.

Sarah advised, in relation to the meeting of the 7th of October, the issue of the head door supervisors and venue management having the same understanding which is why we met. Sarah advised we have had a concern with letting individuals in despite the fact it was made clear they are not allowed to come into them.

On 10th October we had a report from a police officer – Simon reviewed the report. This indicated people were being ejected. Some of them requested the manager, peck her on the cheek then be allowed back into the Club. Simon asked why. Kenan advised he did not have a problem like that before. Simon advised this is a problem over a long period of time. This is a serious issue for the Club management.

Chodosy Prince Noduzo – is he a toilet attendant? On 1 November 2014 he was sited for urinating on a wall outside advised Simon. He laughed when challenged by police.

Item 3 Recommendations

Summary of concerns by Simon:

- High risk events of high risk nature
- Management not taking advise from police or door companies
- Lateness of problems at venue (past 4:30am)
- Manager who overrules the door team
- Manager runs promotions like Drunk in Love
- People with badges that are revoked and still working there
- Concerns owner is not aware of details of what is going on
- Suitability of ability to run venue

Licensed conditions to address above is what needs to happen advised Simon.

Mike King reviewed GEN40 with Adonis, Kenan and Sarah. Nightsafe meetings review the GEN40's weekly. Mike gets asked to review issues and find solutions to address them.

Mike handed copy of recommendation to Adonis, Kenan and Sarah.

Included in document which was reviewed by Simon:

- New CCTV condition
- Door supervisor condition (venue has not been running enough of them). Requesting 7 now.
- 100% search policy (issue with drugs being allowed into the venue). They were taking drugs outside the venue advised Kenan.
- Dispersal policy (Mike King offered to give a copy of one that works well).
- Last entry for everyone at 1am. Kenan advised that will cause a problem for us because our customers come in between 1am and 3am and will have a negative impact on our finances (ability to make money).
- What about re-admissions? Sarah asked. Adonis asked about the evidence with people coming in after 1am and point of entry does not seem to be an issue.

- If the venue can adhere to this, in six months can it be reviewed to expand the time of last entry Sarah asked? Simon advised we are concerned to get the agreement and if we don't agree the Committee will need to review and adjudicate it.
- Closure at 3am
- Radio Scheme
- Drivers License ID
- Training – DPS
- Club scan – all to be scanned from when venue is open. You have it now and make sure it continues and all are done
- Event management plan – Risk assessment for police to review 7 days prior
- Alcohol cessation 2:30am
- Music level 2:30am
- DPS to be removed or changed

Item 4
Comments

Simon asked that Adonis, Kenan and Sarah let him know by Friday afternoon their acceptance or non acceptance of the recommendations.

How long would Kenan get to implement these recommendation? Asked Sarah. Kenan advised bookings are three months in advance. Adonis confirmed he will come back on Friday with a suggested time for implementation should recommendations be accepted.

A new door book is at venue and the book shown by Simon is being kept by police.

Meeting concluded at 1220.



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: 3455 Millward **Station:** Reading **LPA:** Reading

Premises Name/Location: Zeus bar
Incident Date: 29/03/15 **Incident Time:** 0230hrs
Command & Control URN: **Crime Report(s):**
CCTV Seized? n
Sources of Information: officer attending

reporting officer and PS Emanuel - walking pass Zeus whe na plastic beer mug was thrown from the upper gantry langing couple of feet infront of officers- offender not seen apart from a dark jacket - as disappeared back inside premises

pointed out to door staff who went in to check but did not identify suspect

Insp Millward
 APS Emanuel
 suspect not identified - premises aware of incident and TOLD to monitor causeway

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)

LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PC 975 LAMPARD **Station:** Reading **LPA:** Reading

Premises Name/Location: Zeus Nightclub
Incident Date: 07/02/2015 **Incident Time:** 0100hrs
Command & Control URN: 80 **Crime Report(s):** 43150036154 Child Protection Occurrence
CCTV Seized? No.
Sources of Information: Police.

was spotted in a state of high intoxication walking along GUN STREET towards PURPLE TURTLE bar in the company of [redacted]. The OIC intervened and the female initially blurted out her name as [redacted] and stated that she was 16. On further questioning she stated her name was [redacted] and that she was 18 but "hadn't taken any drugs". A female officer was located to search the female and revealed a ticket to ZEUS nightclub in the name of [redacted] with her H/A as listed.

The female was very up and down, moving from near unconsciousness to a state of high excitement very quickly. An ambulance was requested to attend and assess the female due to the suggestion of drug taking, but the Ambulance Service was unable to resource this. Police conveyed [redacted] to the RBH and dispatched a LC unit to her H/A to rouse her parents. Her father then attended the RBH and took responsibility for her.

The male [redacted] was also highly under the influence of MDMA and also attended the RBH. However, he was not assessed and was taken back to [redacted] address by her father.

[redacted] was in possession of another females passport which she had used to gain access to ZEUS nightclub. This is [redacted]. This was seized by police and booked into READING crime property store under NAL/01 TV2672841L 1x passport [redacted]. The picture on the passport looked nothing like [redacted] and was according to [redacted] barely even looked at by ZEUS door staff.

[redacted] whilst 16 years old, looks approximately 14 years old. She was able to gain access to the venue using a ticket in a different name to that shown on her (borrowed) ID and was not challenged at all by door staff. Whilst inside the venue, she was able to consume both a large amount of alcohol bought over the bar, and MDMA. When leaving the venue, she was barely able to walk and highly disorientated. She was gurning her jaw and clearly highly vulnerable, in the company of a male who himself was also highly under the influence of MDMA. At no time did door staff intervene with the female or raise concerns to police, street pastors or ambulance.

PC 975 LAMPARD was OIC for the incident. As detailed in the occurrence, a significant amount of police time and resources were taken up in dealing with Anna. She was conveyed to the RBH and police remained with her until her parents were awoken by a local unit and attended the RBH to take over. The passport used to gain access was seized by police.

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)
		Victim	As above	

LICENSED PREMISES INCIDENT REPORT

		Boyfriend	S.35 from town.	
		Father	Informed of situation. Attended RBH to care for Anna.	
		Passport Owner	None yet.	

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PC 561 TAYLOR Station: Reading LPA: Reading

Premises Name/Location: ZEUS Nightclub, Reading, Hosier Street
 Incident Date: 31/01/15 Incident Time: 02:30hrs
 Command & Control URN: N/A Crime Report(s): 43150029119
 CCTV Seized? No
 Sources of Information: Door Staff

Male arrested for Possession of Class A. Male had been searched in the club by door staff, due to him appearing to be under the effects of drugs. Male was found in possession of a small wrap of white powder and arrested, taken to Loddon Valley Custody and bailed pending drugs testing. Male was compliant at all times and was engaged with positively by the on duty door staff. Male ID'd as

Door/Security staff were the initial reporting party. They were extremely professional, polite and competent. They assisted us throughout the night (not merely on this incident but in general duties too) and were a credit to their company. These staff members included who was extremely helpful and professional. All staff completed searches on all patrons entering, were equipped with bodyworn video and were professional at all times. Their positive behaviour and engagement with those entering certainly helped to prevent incidents and the reaction from patrons, even those ejected from the club by staff, seemed to be positive. The staff also actively engaged with officers on the scene. The head of the security company in question attended later in the night and informed us that the staff who were on duty at that time were in fact hand chosen by him to improve the performance of Security at ZEUS.

PC 879 SHERRY and PC 561 TAYLOR dealt with the actual incident, 879 arresting the male for possession Class A and 561 transporting/interviewing/etc at Custody. But the main point of this particular GEN40 is to highlight the Excellent performance of the door staff on at that time.

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)
		Suspect	Arrested, Possession	CREU15003248

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)

LICENSED PREMISES INCIDENT REPORT
Shoulder No/Name: 7248

Station: Reading

LPA: Reading

Premises Name/Location: Zeus

Incident Date: 20/12/14

Incident Time: 0200

Command & Control URN: 164

Crime Report(s): N/A

CCTV Seized? N

Sources of Information:

A male was detained by door staff following his erratic behaviour inside the club. door staff followed him around the club to the toilets, where he was searched and a wrap of cocaine was found.

initially premises detained the male, called up for police assistance and relayed what happened. Then when police asked for details of the member of door staff in case there were more drugs found during the strip search etc, the member of door staff stated that he did not wish to give a statement and would not attend Court.

PC 6589 STUNT dealt with the male, it will be dealt with slow time following a change in circumstances and liaising with Sgt Summers.
PC 7248 FLYNN spoke with the door staff - details below.

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)
Mohammed Ali KIYANI	28/08/1987	Door supervisor		

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PS 5745 CLOUGH **Station:** READING **LPA:** READING

Premises Name/Location: ZEUS, Hosler Street, Reading.
Incident Date: 13/12/2014 **Incident Time:** 0410
Command & Control URN: 263 13/12/14 **Crime Report(s):**
CCTV Seized? N
Sources of Information: Witnessed

Music was shut down and all customers were out on hosler street within 5 minutes meaning alot of the group had had no time to calm down. It would appear a group of IC3's from Slough had had a disagreement with a group of IC3's from Reading. 1 IC3 jumped on a car windscreen and was arrested. Several of the group remarked they were disappointed the police 'were not up for a fight'.

Very poor in my view. Made no attempt to move the croud on after they exited the club.

Arrested main offender for the criminal damage to the car. Moved croud on and asked PFC to shut (0430hrs) as the croud were in and out of PFC.

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: P6885 **Station:** EA **LPA:** READING

Premises Name/Location: ZEUS HOSIER STREET READING
Incident Date: 07/12/14 **Incident Time:** 0420HRS
Command & Control URN: N/A **Crime Report(s):**
CCTV Seized? N/A
Sources of Information:

Male found lying on ground outside Zeus. His friends stated he had left Zeus and had taken MDMA. It is not clear where he got the MDMA from. Ambulance were called and a first responder attended, after around 40 minutes the male has gotten up but still under the influence of drugs.

A female manager has come over to check on welfare of male, she was informed that he had taken MDMA. The manager stated that the male had only been in the club for about an hour.

PC 6885 MULVEY

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: 4528 LEGGETT Station: Reading LPA: EA

Premises Name/Location: ZEUS
 Incident Date: 07/11/14 Incident Time: 2355hrs
 Command & Control URN: N/A Crime Report(s): N/A
 CCTV Seized? N/A
 Sources of Information: Officer Interaction

I attended ZEUS to speak with them directly regarding ongoing issues with Nathan FRANCIS. Previously I had discussed access points to the club and the fact that individuals had let people in through the side fire door out of view of the door staff. I spoke with the owner/managers who stated she would ensure the door staff would guard this from the inside at all times. On speaking with her on this occasion it was apparent that there was no member of staff allocated to this. She further told me the head doorman had not turned up at work and she was unable to contact him on his mobile phone. She said his name was

The owner stated she would action this immediately informing the door staff to complete this task.

I advised her that she should take this up with the security team and the response was not in accordance with previous advice. Further to this previously I had informed her to get a new door that had a glass tube that needed to be broken to open or indeed with an alarm strip. Neither of these actions have been taken.

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND, etc)

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PC 7753 GODDARD **Station:** EA **LPA:** READING

Premises Name/Location: ZEUS, HOSIER STREET, READING
Incident Date: 01/11/2014 **Incident Time:** Approx 2300 hours
Command & Control URN: None **Crime Report(s):** None
CCTV Seized? No
Sources of Information: Witnessed by police

... date of birth ... was seen to be urinating against the wall opposite to ZEUS NIGHTCLUB. Nwosu stated he was a staff member from ZEUS and worked in the toilet. The staff of ZEUS were spoken to and identified Nwosu as a staff member. This behaviour is unacceptable especially given the fact he works within a toilet in the first place. ... holds a current SIA badge and gave his address as

Staff identified ... a member of staff but did not appear to really care and found the matter laughable.

Details recorded and GEN 40 forwarded

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)
		Suspect	None	None

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: 7770 PC **Station:** READING **LPA:** READING

Premises Name/Location: Zeus Bar, Hosler Street, Reading
Incident Date: 10/10/2014 **Incident Time:**
Command & Control URN: **Crime Report(s):**
CCTV Seized? No
Sources of Information: PC CARTER 7309, PC MOCKERIDGE 7

On Friday 10TH OCTOBER 2014 officers observed a number of people being rejected who had no identification. However also noticed that a number of people who were initially rejected for no ID then appeared to request the manager would come out to them, they could then give her a peck on the cheek, talk to her for a minute or so before she would then bring them into the club without showing ID, being searched or photographed.

Gen40 submitted

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PS 3280 PITMAN Station: READING LPA: READING

Premises Name/Location: ZEUS
 Incident Date: 05/10/2014 Incident Time: 0315
 Command & Control URN: 1403 03/10/14 Crime Report(s): N/A
 CCTV Seized? N
 Sources of Information: POLICE

Disorder inside premise. A group of around 40 persons were in the VIP area and had become aggressive with various individuals fighting one another.

Doorstaff called up on Townsafe asking for assistance. It appeared they had lost control of this group and were lacking the ability to deal with them effectively. On Police arrival the head doorman stated that the group had throughout the night been rude and abusive to staff and were now arguing and being disorderly. He was advised to either one or both take the rival factions out of the club. At this point he said that it was not really factions and that he might choose to leave them inside and just ban them in the future. He was informed it was his choice at which point he went back inside. A short time afterwards another of the door team came outside and asked Police to come up and help. This was initially refused until the premise had turned up lights and turned off music. PC Dunford reported seeing one doorman on the outside landing being held back by other doorstaff.

Iggy then went inside and after a time when the music had still not gone off officers enquired with a female member of doorstaff about the situation. She did not seem to have an idea of what was taking place inside and did not know where Iggy was. The DPS then appeared at the front door and stated there were no problems at the venue and no fight taking place. This was challenged given the information from doorman at which point she went back inside. The music was then switched off and persons started to exit the venue. Bizarrely the front door team started to hand out flyers to patrons leaving!

Officers entered the premise to find around 40 Asian males in the VIP area arguing and several squaring up to one another. There had clearly been some kind of dispute between the two parties. They were escorted outside the venue and moved along Hoeler St to the Butts. It was overhead whilst doorstaff were assisting with this a remark that then venue "hadn't called the Police" (thereby implying that we had made them close. Fortunately nothing resulted from this comment, but it was untrue). The group loitered in the Butts until eventually thinning out by walking off or leaving in taxis. A sizable Police presence was required to prevent further disorder for around 30 minutes

PS Pitman spoke with the . once Zeus had closed. It appears that some of the group had gained access to the club via the side gates having been let in by others. 4 members of security were on duty and this had gone undetected for a time. I asked what time last entry had been and was told 2am by . which was overruled by the as 3am (?). I stressed my concerns about the vulnerability of the side gates and also the venues apparent indecision and confusion over what had taken place.

Key evidence from other officers: PS 4587 MORRIS, PS 5745 CLOUGH, PC 2431 DUNFORD, PC 7231 COFFEY (may have BWV)

LICENSED PREMISES INCIDENT REPORT

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PS 5745 CLOUGH **Station:** READING **LPA:** READING

Premises Name/Location: ZEUS
Incident Date: 04/10/2014 **Incident Time:** 0300
Command & Control URN: **Crime Report(s):**
CCTV Seized? N
Sources of Information: witnessed and member of public

Group of males that had been fighting in the club were chucked out the club and continued to fight outside. Member of public spoke to a sergeant and claimed it was a fight between a group of IC3's from Slough and a group of IC3's from Reading.

Doorstaff called up on townsafe asking for assistance. It appeared they had lost control of this group and were lacking the ability to effectively deal with disorder. They only had 4 door staff.

Several officers attended and encouraged the group away from the door towards st marys butts. Neither group would engage with police.

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PC 7730 LEADER Station: READING LPA: READING

Premises Name/Location: ZEUS Nightclub, HOSIER ST, READING

Incident Date: 27/09/14 Incident Time: 04:00

Command & Control URN: 265 Crime Report(s):

CCTV Seized? N

Sources of Information: Police, Door staff

Incident called up by door staff over ET for assistance- doorstaff were having to separate a group of people attempting to fight with each other..

Door staff stepped in and separated parties. On police arrival majority of doorstaff were good and quickly debriefed officer identifying parties involved.

Member of doorstaff [redacted] was rude and obstructive to police. [redacted] knew persons involved in the argument and demanded why officers had detained them and told officers to let them go. [redacted] was later seen shaking hands of offenders and speaking to them

Other door staff were happy to provide [redacted] details and did not condone his actions.

Parties separated- all parties spoken to. Verbal argument between a group of females and a male. No complaint. No offences disclosed. All parties were drunk - level 3

Date of Birth				
		Doorstaff		

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PC669 Jake ROLLNICK **Station:** Reading **LPA:**

Premises Name/Location: ZEUS

Incident Date: 19/09/2014 **Incident Time:** 2200-onwards

Command & Control URN: N/A **Crime Report(s):** N/A

CCTV Seized? N/A

Sources of Information: N/A

No incidents of note.

Generalised GEN40 to bring to light the positive, helpful and pro-active attitude of doorstaff at ZEUS, Reading. They dealt with incidents proportionately, keeping police updated, and not necessitating too much police intervention.

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: 7754 HICKS

Station: READING

LPA: READING

Premises Name/Location: ZEUS, HOSIER STREET, READING

Incident Date: 12/09/14

Incident Time: 23:55

Command & Control URN: N/A

Crime Report(s): 43140183105

CCTV Seized? N/A

Sources of Information: PC 7754 HICKS

PC HICKS was outside ZEUS on static foot patrol along with SC 9500 TURNEY. A member of doorstaff beckoned both officers over to him. PC HICKS and SC TURNEY went over, at which point the member of doorstaff stated that he had been checking the male toilets, when he has found a male customer inside with a couple of lines of white powder on the side. The doorstaff stated that the male was about to snort the white powder off a toilet seat and when approached, apologised for what he was doing.

The member of doorstaff, _____ took the suspect to the front of the premises and handed him/the remaining drugs to police.

Earlier in the shift both officers had been approached by the head of the company managing security at ZEUS - _____ who had provided both officers with his business card. He had explained to PC HICKS and SC TURNEY that he wanted to manage security at the venue properly and was wanting to work with police. Whilst outside, PC HICKS could see doorstaff searching customers as part of entry to the premises.

_____ - member of doorstaff who was searching the premises and found the suspect snorting white powder. He detained the suspect and presented him/the drugs to police. He then gave a statement later.

_____ security for ZEUS. He approached police at the start of their shift, explaining who he was and stating that he wanted to work positively alongside police and manage security at the premises properly.

PC 7754 HICKS arrested the suspect on suspicion of being in possession of a controlled substance. PC 7154 REES remained on scene to complete a statement with the member of doorstaff,

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)
		Witness	Statement taken	N/A
		Suspect	Arrested	CREU14029999
	N/K	Security	N/A	N/A

LICENSED PREMISES INCIDENT REPORT
Shoulder No/Name: 7710

Station: Reading

LPA: Reading

Premises Name/Location: Zeus Bar

Incident Date: 14/06/14

Incident Time: 01:15hrs

Command & Control URN: 1550 13/06/14

Crime Report(s): 43140091931
43140091933

CCTV Seized? no

Sources of Information: Door staff

Males were found taking drugs in the VIP area of the club.

Door Staff detained both males and searched them finding on one male 10 white tablets believed to be diazepam and on the other male a small sealable bag of white powder.

Door staff held the males with them until Police arrived on scene. Their response and assistance was very good.

Both males were arrested on suspicion of possession of controlled drug.

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)
		Suspect	arrested	
		Suspect	arrested	

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: 1597 Station: READING LPA: BERKS WEST

Premises Name/Location: ZEUS BAR
 Incident Date: 24/05/14 Incident Time: 0000
 Command & Control URN: 1237 NIGHTSAFE Crime Report(s):
 CCTV Seized?
 Sources of Information:

3 females very poor condition after being given drugs, taken to RBH. 3 males arrested on suspicion of supplying drugs. Whilst officers at scene male detained on entering for PWITS, cocaine and weed.

Good response from manager and staff.

Females looked after and taken to RBH.
 Males arrested.
 Main officers - PS Adie Lewis, PS Nigel Scarratt, PC Liddicott
 Contacted duty inspector about closing club, decision made to leave open.

	offender	Bailed	
	suspected offender	NFA	
	suspected offender	NFA	
	offender	Bailed	

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: 5524 Station: Reading LPA: Reading

Premises Name/Location: Zeus, Hosier Street, Reading
 Incident Date: 29/03/14 Incident Time: 02:28
 Command & Control URN: N/A Crime Report(s): EA/4429094/14
 EA/4429095/14
 CCTV Seized? No
 Sources of Information: Officer present

Police officers attention was drawn to an incident taking place in the street outside ZEUS, HOSIER STREET, READING. When they approached a number of members of public made them aware that a male was trying to start fights with people. They found [redacted] who matched the description given. He was highly intoxicated and appeared to have been in some form of altercation with another male. [redacted] was initially detained to identify what had taken place. No complaints were forthcoming but it was apparent that they had come from ZEUS. Police went to escort [redacted] to get a taxi to leave town. Whilst doing this [redacted] swung for PC HOLYOME and was subsequently arrested. In custody he was found to have a small amount of cannabis.

Door staff did not positively intervene, just continued to stand by door and had not requested assistance.

Male arrested for Public Order Act offence and possession of cannabis.
 PC's 7353 HOLYOME, 5524 STAPLETON, 6712 STEELE and PS 4930 KANA.

Suspect				
		Suspect	Arrested	CREU14010252

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PC 7049 Deacon Station: Reading LPA: Berks West

Premises Name/Location: Zeus
 Incident Date: 14/03/14 Incident Time: 23:19
 Command & Control URN: None Crime Report(s): N/A
 CCTV Seized? No
 Sources of Information: Officer

Licensing checks carried out at ZEUS revealed that [redacted] had his SIA license in his pocket and not on display as required. [redacted] badge number is [redacted]. He was stood at the door of the venue. Also stated that he was the duty manager for the evening and therefore did not need to display it.

Staff at Zeus were cooperative and all staff but [redacted] had their badges on display. [redacted] put his SIA badge back in his pocket.

Words of advice given reference keeping SIA License on display at all times.

Name	Date of Birth	Role	Action Taken	Ref No. (e.g. Custody, PND etc)
		Door Security	Gan40 submitted	None

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PS 957 Summers

Station: Reading

LPA: EA

Premises Name/Location: Zeus Bar Hozier Street Reading

Incident Date: 22/02/14

Incident Time: 0044

Command & Control URN: 463 22/02/14

Crime Report(s): n/a

CCTV Seized? yes CP/1877/14

Sources of Information: PS Summers

Report of door staff assaulting caller when leaving premise. CCTV viewed and the use of force was lawful so no assault. CCTV shows [redacted] was the member of staff who used force. The CCTV is clear that he is not wearing a SIA badge. When I attended the following night he was stood on the door of the premise and again he was not wearing his badge. He produced his badge with a number [redacted]

The staff used reasonable force to eject the female and provided all the evidence when requested. Good performance. [redacted] was given advice about displaying his badge.

NFA at the time, the caller for the assault would not respond to request to come and make a statement.

			none	n/a
	n/k	Caller	NFA	

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: P0173

Station: EA

LPA: Berks West

Premises Name/Location: ZEUS

Incident Date: 15th February 2014

Incident Time: 0100hrs

Command & Control URN: 1555 NIGHTSAFE LOG

Crime Report(s): EA4406228/14

CCTV Seized? No

Sources of Information: Witnessed by officers and door staff

AFFRAY - SUSPECT HAS BEEN ASKED TO LEAVE PREMESIS BY DOOR STAFF FOLLOWING BAD BEHAVIOUR INSIDE ZEUS NIGHT CLUB. SUSPECT AND HIS BROTHER HAVE BEEN REMOVED FROM THE PREMESIS AND WHILST AT THE MAIN DOOR SUSPECT HAS PUNCHED DOOR STAFF MEMBER IN THE FACE. THE DOOR STAFF MEMBER HAS DEFENDED HIMSELF AND A FIGHT ENSUED A COUPLE OF METRES FROM THE MAIN DOOR. THIS HAS BEEN WITNESSED BY TWO OFFICERS WHO HAVE INTERVENED AND ARRESTED SUSPECT.

STAFF EJECTED MALE FROM PREMESIS FOLLOWING BAD BEHAVIOUR INSIDE. ON BEING EJECTED ONE MEMBER OF DOOR STAFF HAS BEEN ASSAULTED. DOOR STAFF HAVE AIDED OFFICERS IN RESTRAINING TEH SUSPECT AS HE HAS RESISTED ARREST.

OFFICERS HAVE BEEN ON PATROL AND WITNESSED SUSPECT FIGHTING WITH DOOR STAFF. OFFICERS HAVE IMMEDIATELY INTERVENED AND SEPERATED THE TWO FIGHTING. SUSPECT DETAINED AND ARRESTED ALTHOUGH RESISTED.

	-	ARRESTING OFFICER	ARRESTED SUSPECT	P0173
	-	SUPPORTING OFFICER	SUPPORTING OFFICER	P7405
		SUSPECT	ARRESTED	CREU 14005249
		VICTIM	VICTIN	N/A

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)



LICENSED PREMISES INCIDENT REPORT

Shoulder No/Name: PS 5325 DAVIS	Station: EA	LPA: READING
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Premises Name/Location: ZEUS	
Incident Date: 03/01/14	Incident Time: 2100
Command & Control URN:	Crime Report(s):
CCTV Seized?	
Sources of Information:	

Informed by door staff manager Gareth Evans-Perry that ZEUS intend to operate with only 3 door staff tonight when they usually have 5. He says he informed the venue that he thinks this decision was unsafe but they will only pay for 3 staff. With two on the door and one inside if they have any issues within the door will be left unstaffed.

N/A

Will monitor during the night and submit further Gen 40's if required.

Name	Date of Birth	Gender	Address	Ref No. <small>(See Const. 214-21)</small>

When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)

Incident Reports (GEN40s) from 1st January 2014 until 29th March 2015

	Date	Time	Incident
01	03/01/2014	21.00	Management reduce the number of doorstaff.
02	15/02/2014	01.00	Assault on doorstaff afet a male ejected.
03	22/02/2014	00.44	Report of a doorstaff assault Doorstaff no wearing SIA Badge
04	14/03/2014	23.19	Report of the same doorman not displaying his SIA badge.
05	29/03/2014	02.28	Highly intoxicated male causing issues outside the venue.
06	24/05/2014	00.00	Three females on a poor condition after taking drugs.
07	14/06/2014	01.15	Males found taking drugs in the VIP area.
08	12/09/2014	23.55	Report of a male found in the toilets taking drugs.
09	19/09/2014	22.00	Report of a positive attitude shown by doorstaff.
10	27/09/2014	04.00	Report of two groups trying to fight each other.
11	04/10/2014	03.00	Group of males fighting. Lack of doorstaff to control the incident.
12	05/10/2014	03.15	Report of a fight in the VIP area. Lack of control only four doorstaff.
13	10/10/2014		Persons rejected for no ID being allowed entry.
14	01/11/2014	23.00	Member of staff urinating in a public place.
15	07/11/2014	23.55	Problems with Nathan Francis and entry to the venue.
16	07/12/2014	04.20	Male found lying on the ground afet taking MDMA in the venue.
17	13/12/2014	04.10	Forced ejection. Not evenly dispersed. Caused issues.
18	20/12/2014	02.00	Erratic male follwed into the toilets where drugs were found on him.
19	31/01/2015	02.30	Male arrested for possession of suspected Class A Drugs.
20	07/02/2015	01.00	Underage male and female found intoxicated after being in venue.
21	29/03/2015	02.30	Two counts of underage sales within the venue.

1. A CCTV system shall be installed, in accordance with current or amended Home Office Guidelines relating to UK Police Requirements for Digital CCTV Systems. The system shall be maintained and operated correctly to the satisfaction of Thames Valley Police, (TVP) ensuring **ALL** licensed areas of the premises (except toilet facilities) are monitored, including all entry and exit points enabling frontal identification of every person entering and in any light condition.

All cameras shall continually record whilst the premises are open to the public and the recordings shall be kept and available for a minimum of 31 days with time and date stamping and except for mechanical breakdown beyond the control of the proprietor shall be made available upon request to the police and authorised officers of the council. Any breakdown or system failure will be notified to the police immediately and remedied as soon as practicable. Any request from (TVP) or Reading Borough Council (RBC) for a recording to be made for evidential purposes must be carried out immediately.

Recordings shall be made available to an authorised officer of Thames Valley Police or an authorised officer of RBC together with facilities for viewing **with immediate access by a person qualified to operate the system.**

The recordings for up to the preceding two days shall be made available immediately on request. Recordings outside this period shall be made available upon 24 hours notice. A sign advising customers that CCTV is in use shall be positioned in a prominent position. A fully trained person who can operate the system shall be available at all times when the premises is open to the public.

2. A minimum of 7 SIA registered Door Supervisors shall be present whenever the premises are being used under the terms of the license from 9:00pm until closing.

A register of Door Supervisors shall be kept. The register must show the following details:

- Full SIA registration number.
- Date and time that the Door Supervisor commenced duty, countersigned by the Designated Premises Supervisor or Duty Manager.
- Date and time that the Door Supervisor finished work, countersigned by the Designated Premises Supervisor or Duty Manager.
- Any occurrence or incident of interest involving crime & disorder or public safety must be recorded giving names of the Door Supervisor involved.
- A record of the number of patrons on site must be made hourly in the door register.

The Door Supervisor register shall be kept at the premises and be available for inspection by an authorised officer of TVP, or an authorised officer from RBC and shall be retained for a period of one year.

Door Supervisors shall be clearly identifiable at all times whilst on duty and display Hi-Visibility personalised armbands containing their SIA badge.

3. The Licensee must implement an 100% search procedure for all patrons, and provide a written policy agreed with Thames Valley Police, to prevent illegal weapons and drugs being brought onto the premises, including search, detection, confiscation, storage and disposal of drugs procedures.

Notices shall be displayed advising the public that the right to conduct an outer body search is reserved as a condition of entry, and that the TVP shall be informed if anyone is found in possession of illegal drugs or offensive weapons.

The venue shall also actively partake in drugs initiatives run by TVP (including, but not exclusively, drug itemiser, passive drug dogs and spiked drinks campaigns).

4. A closure and dispersal policy, agreed with TVP, for controlling the closing of the premises and the departure of customers at the conclusion of the licensed activities shall be put in place and shall be actively operated.

5. No new customers shall be permitted entry to the premise after **01:00hrs**.

6. The Premises Licence Holder shall participate, as far as is practicable, in the Local Town Radio Scheme when the premises are opened for licensable activities after 2100hrs Monday to Sunday inclusive.

7. The premise shall at all times operate a challenge 25 policy to prevent any customers who attempt to purchase alcohol and who appear to staff members to be under the age of 25 years without having first provided identification.

Only a valid British driver's licence showing a photograph of the person, a valid passport or proof of age card showing the "PASS" hologram are to be accepted as identification. Notices advertising the Challenge 25 and proof of age policies shall be displayed in prominent positions on the premise.

8. The Designated Premise Supervisor must ensure that all staff shall be trained in procedures to ensure that no underage drinking occurs on the premises, Signed training records must be kept and immediately made available on request to an authorised officer of TVP or an authorised officer of Reading Borough Council, these records shall be kept for a minimum of 1 year.

9. The Designated Premises Supervisor shall ensure on any day when regulated entertainment is provided at the premises after 2100hrs that all new customers entering the premises shall have their details verified by a Club Scan device. The device shall record the names and dates of birth of all persons entering the club and retain the image and detail of the ID presented. This should record the date and time of entry for each ID scanned for a period of no less than 31 days.

10. An event management plan for each event shall be available to TVP and RBC, setting out how the event will be managed and the precautions which have been taken to cater for all reasonably foreseeable contingencies, and which will demonstrate the procedures, roles and specific responsibilities of the management team, security and associated personnel. The finished version of such a plan must be available at least 7 working days prior to commencement of the event.

11. Alcohol shall cease to be sold at 02.30 a.m.

12. All drinks shall be served in polycarbonate containers. No glass shall be used at all during events and drinks in glass bottles shall be decanted into polycarbonate containers.

13. Recorded music shall be reduced to background level from 02.00 a.m.